



## CASE STUDY

### Anheddau Cyf

Charity Anheddau Cyf, recently completed a Welsh course through Bangor University's TILT project. Here Caroline Hull explains why the course was right for the company.

#### Can you explain briefly your organisation's/your area of expertise?

Our organisation is a non profit making charity providing support for vulnerable adults across North Wales. My role is managing and overseeing provision of support in Denbighshire, Meirionydd, the Day Centre and Anheddau Outdoors. My area of expertise is in Outdoor Education for the Vulnerable. .

#### What was your relationship with learning like before the course/s and has it changed since?

I have always enjoyed learning and self development is important. However since this course I've seen my staff team come together and thoroughly enjoy using Welsh at work - which is ultimately to better support the individuals Anheddau supports.

#### What benefit will the courses taken be to you and/or your organisation?

The benefits are now all our staff can talk with the people we support in both English and Welsh, even if some of it's only a few sentences. The confidence of using welsh at work has grown; it's encouraged others to learn welsh and the rest of us to use it!

#### How did you hear about TILT courses?

Project Administrator at National Eisteddfodd Wales

#### Why did you decide to take part in this scheme?

As it was European Funded, recognised credits, flexible to our needs, improved the quality of service provision and well organised.

#### What did you most like about the course/s you undertook?

The flexibility and quality of the learning.

#### How important do you think that funded business focused courses are to the Welsh Economy as a whole?

This is essential to the Welsh Economy as with so many budget cuts and financial pressure on Providers in this current climate - organisations like ourselves cannot afford to purchase learning.

#### What would your advice be to businesses/freelancers looking to get involved with TILT courses?

Get on board, contact the TILT team now, for friendly professional bespoke experience!

TILT is part of the Work Based Learning Programme, if you would like more information about other courses the project has to offer please contact [s.ghazzali@bangor.ac.uk](mailto:s.ghazzali@bangor.ac.uk) or visit the TILT website <http://www.tiltcymru.org.uk/wordpress/bangor/>